## MEGAN HELMS

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#### VP-LEVEL MARKETING & INNOVATION LEADER

Strategic, data-driven marketer with 17+ years of experience leading brand, product, and growth marketing across DTC and B2B2C environments. Proven track record of scaling \$200M+ portfolios, launching design-forward products, and driving double-digit revenue growth through integrated campaigns. Builder of high-performing, cross-functional teams that blend creative storytelling with rigorous testing, lifecycle marketing, and channel optimization.

### **Highlights & Wins**

- Led GTM for a new product line that generated \$6M in revenue in 6 months with strong gross margin performance.
- Managed \$200M ARR product portfolio, improving category profitability and driving new product adoption.
- Directed omnichannel campaigns that combined email, digital, referral, and field marketing strategies.
- Hold 15 (and counting) patents related to product innovation in hygiene and facility services.
- Championed DEI leadership through leading of WAVE (Women Adding Value Everywhere) BRG programming.

## **Core Competencies**

Growth & Acquisition Strategy | Lifecycle & CRM Marketing | Product Positioning | Full-Funnel Optimization Brand Storytelling | Omnichannel Campaigns | GTM Leadership | Team Building & Mentorship Partnership Development | P&L Ownership | Performance Analytics | CX & Retention Strategy

## **Professional Experience**

Innovation & GTM Consultant (Freelance) | 2025 - Present

- Advising SMBs on scalable growth through product innovation, GTM strategy, and performance marketing.
- Focus areas include customer experience optimization, brand storytelling, and rapid prototyping.
- Building a personal POV around "cutting through innovation theater" and delivering measurable business impact.

# Director of Product Marketing & GTM Strategy Cintas Corp, Mason, OH | November 2022 - Present

- Accelerated cross-functional execution by establishing a scalable operating rhythm, introducing planning cadences, launch gates, and feedback loops that improved speed and accountability across departments.
- Increased field conversion rates through the development of persona-based enablement content, objection handling tools, and vertical-specific sales plays aligned to roadmap priorities.
- Strengthened product-market fit and pricing strategy by leading VOC research and competitive analysis, influencing packaging, positioning, and GTM alignment in executive forums.
- Improved early-stage product adoption and brand credibility by launching targeted multichannel marketing campaigns across search, social and web & exploring influencer partnerships.
- Enhanced revenue alignment across the business by partnering with divisional leaders to define vertical product strategies and unify execution between Product, Sales, and Operations.
- Drove clarity and consistency across GTM efforts by translating complex roadmaps into strategic narratives, messaging frameworks, and customer-centric value propositions.

#### Senior Product Development Manager Cintas Corp, Mason, OH | December 2020 – November 2022

- Generated \$6M+ in first 6 months by launching Branch & Vine, a premium restroom line, through full-cycle ownership from gap analysis to national commercialization.
- Reduced time-to-market and cross-functional friction by coordinating rapid SKU development and deployment across Product, Engineering, Supply Chain, and Sales.
- Improved portfolio profitability and sales focus by removing underperforming SKUs and realigning the product offering based on performance, adoption, and strategic fit.
- Enabled faster ramp-up and stronger pipeline velocity by delivering launch playbooks, training content, and dashboards customized to field roles.
- Informed future pricing and innovation priorities by conducting real-time competitive and market analysis tied to roadmap and go-to-market strategy.

## Product Development Manager

Cintas Corp, Mason, OH | April 2017 - December 2020

- Drove growth across a \$200M product portfolio by managing lifecycle strategy for hygiene products in high-compliance industries, ensuring consistent value delivery and operational efficiency.
- Balanced innovation and regulatory compliance by executing roadmap strategies that prioritized customer experience while meeting industry requirements.
- Reduced supply chain risk and improved cost structure by localizing a European product line, sourcing domestic vendors, and preserving customer expectations.
- Enabled timely, regional sales execution by coordinating seasonal launch cycles, ensuring compliance messaging, and producing tailored sales support assets.
- Guided roadmap direction and pricing decisions by analyzing service data, sales trends, and customer feedback to identify and act on unmet needs.

## **Early Career Progression**

Assistant Product Development Manager, Cintas Corp, Mason, OH

Associate Apparel Designer, Cintas Corp, Mason, OH

Merchandising Database Associate, Cintas Corp, Mason, OH

May 2007 – April 2012

May 2007 – April 2012

#### **Education**

Bachelor of Business Administration in Marketing, 2010-2014 | Thomas More University, Crestview Hills, KY

#### **Certifications**

Digital Marketing CertifiedDMI/AMASix Sigma Green BeltCintasInnovation Engineering Blue BeltEureka Ranch

#### **Technical Skills & Tools**

Paid Media Platforms: Meta Ads, Google Ads, YouTube Ads (team-led execution with strong strategic oversight)

CRM & Lifecycle Marketing: Microsoft Dynamics, Salesforce CRM; HubSpot (familiarity with features and workflows)

Email & Marketing Automation: SendGrid, Blue Hornet, Klaviyo (basic knowledge)

SEO & Digital Analytics: Google Analytics/GA4, Looker Studio dashboards;

Social Media Management: Sprout Social (daily hands-on management and campaign reporting)

Data Visualization & BI: Power BI, Tableau (working knowledge); Looker Studio (dashboard development)

Creative & Content: Adobe Creative Suite (collaboration with design teams)

Project & Workflow Management: Asana, Basecamp, Smartsheet, Miro, SharePoint, Agile/Scrum methodologies

Product & Asset Management: CMS platforms. PIM/DAM systems. Yunique PLM

Other Tools: ZoomInfo, Ground Truth, GitHub, ZenHub

Leadership & Advocacy Former Board Member, WAVE Women's Business Resource Group at Cintas